

Datasheet

Supported Miradore features by operating system	Windows			Linux										Mac	
	Windows 7 & Windows Server 2008 R2	Windows Embedded POSReady 7	Windows 8 / 8.1 / 10 / 11 & Windows Server 2012 / 2012 R2 / 2016 / 2019 / 2022	CentOS 6	CentOS 7	Debian 6 - 11	Fedora 15 - 19	OpenSUSE 11.4 - 12.3 & 42.1 - 42.3	OpenSUSE 13.1, 13.2	Red Hat Enterprise Linux 6	Red Hat Enterprise Linux 7	SUSE Linux Enterprise 11 & 12 (SP1 - SP3)	Ubuntu 10.04 LTS - 13.04	Ubuntu 16.10, 17.04, 17.10, 18.04, 20.04	Mac OS X / macOS 10.6 - 10.15, 11, 12
Asset management															
Asset lifecycle management	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Inventory															
Hardware	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Devices and drivers	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-
File scan	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Installed applications	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Crashlogs (OS and application)	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Local administrators	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Quality indexes	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Installations management															
Initial installation															
Operating system installation	✓	✓	✓	✓	-	✓	✓	✓	-	✓	-	✓	✓	-	-
Remote installation	✓	✓	✓	✓	-	✓	✓	✓	-	✓	-	✓	✓	-	-
Recovery partition	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Software distribution															
Package deployment	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Installation postponing	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Package advertising	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Installation point management															
Data replication	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Status reporting	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Connection method	File share/HTTP(S)	File share/HTTP(S)	File share/HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)
Software asset management															
License management	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Software usage monitoring	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Software catalog	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-

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Endpoint backup															
Data backup	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Data restore															
Self-service restore	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Restore from other device	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Auto-upgrade backup client	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Backup job scoping (*2)	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Real-time reporting	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Backup to file system (*3)	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Backup to HTTP(S) server	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Backup job authentication (*4)															
Current user credentials	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Backup user account	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Active Directory integrated	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Backup user self-registration	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Backup job															
File extension filtering	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Backup interval	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Delay removal of deleted files	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Admin locked jobs	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Required transfer rate	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Limit bandwidth consumption	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Allowed users	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Users can create backup jobs	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Delta copy for Outlook PST files	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓
Multilanguage support	✓	✓	✓	✓	✓	✓ (*5)	✓	✓	✓	✓	✓	✓ (*1)	✓	✓ (*5)	✓

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Client features															
Automatic client upgrade	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Client remote deployment	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Client wake-up over IPv4	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Client wake-up over IPv6	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Client wake-up over WebSocket	✓	✓	✓	✓	✓	✓	✓	✓	✓	-	✓	✓	✓	✓	✓
Client wake-up forwarder	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Connection method(s)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)	HTTP(S)
Connection through proxy	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Network discovery	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Wake on LAN over IPv4 (broadcast)	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Wake on LAN over IPv6 (multicast)	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Self service portal															
Self service portal	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Multilanguage support	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Whitelabeling	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Software management															
Request software	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Install / uninstall software	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Asset management															
List personal assets	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Add/remove asset	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Device self-service enrollment	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Data update request	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Confirm asset data	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Data backup reporting	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Incident management															
Add incident	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓
Follow up incidents	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	✓

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Patch management															
Operating system updates	✓ (*6)	-	✓	-	-	-	-	-	-	-	-	-	-	-	-
Third-party application updates	✓ (*6)	-	✓	-	-	-	-	-	-	-	-	-	-	-	-
Patch compliance report	✓ (*6)	-	✓	-	-	-	-	-	-	-	-	-	-	-	-
Enforce policy compliance	✓ (*6)	-	✓	-	-	-	-	-	-	-	-	-	-	-	-
Instant one-by-one deployment	✓ (*6)	-	✓	-	-	-	-	-	-	-	-	-	-	-	-
Monitoring and alerts	✓ (*6)	-	✓	-	-	-	-	-	-	-	-	-	-	-	-
Reporting	✓ (*6)	-	✓	-	-	-	-	-	-	-	-	-	-	-	-
Power management															
Power state inventory	✓	✓	✓	-	-	-	-	-	-	-	-	-	-	-	-
Power-down / wake-up profiles	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	-

(*1) Endpoint backup feature requires SUSE Linux Enterprise 11 SP1 or later.

(*2) Scoping options include: device name, device role, contract, device usage, location, organisation, operating system category and hardware category.

(*3) Backup to file system supports network file shares, local disks, removable media like USB drives and such.

(*4) Backup job authentication options depend on backup type. File system backups always use current user credentials. Backup server backups can be configured to use either backup account or Active Directory integrated authentication.

(*5) Endpoint Backup feature is not supported on devices running Ubuntu 20.04 LTS or Debian 11.

(*6) Patch management supports machines running Windows 7 and newer.